



Visit Level
Excellence

BACKGROUND



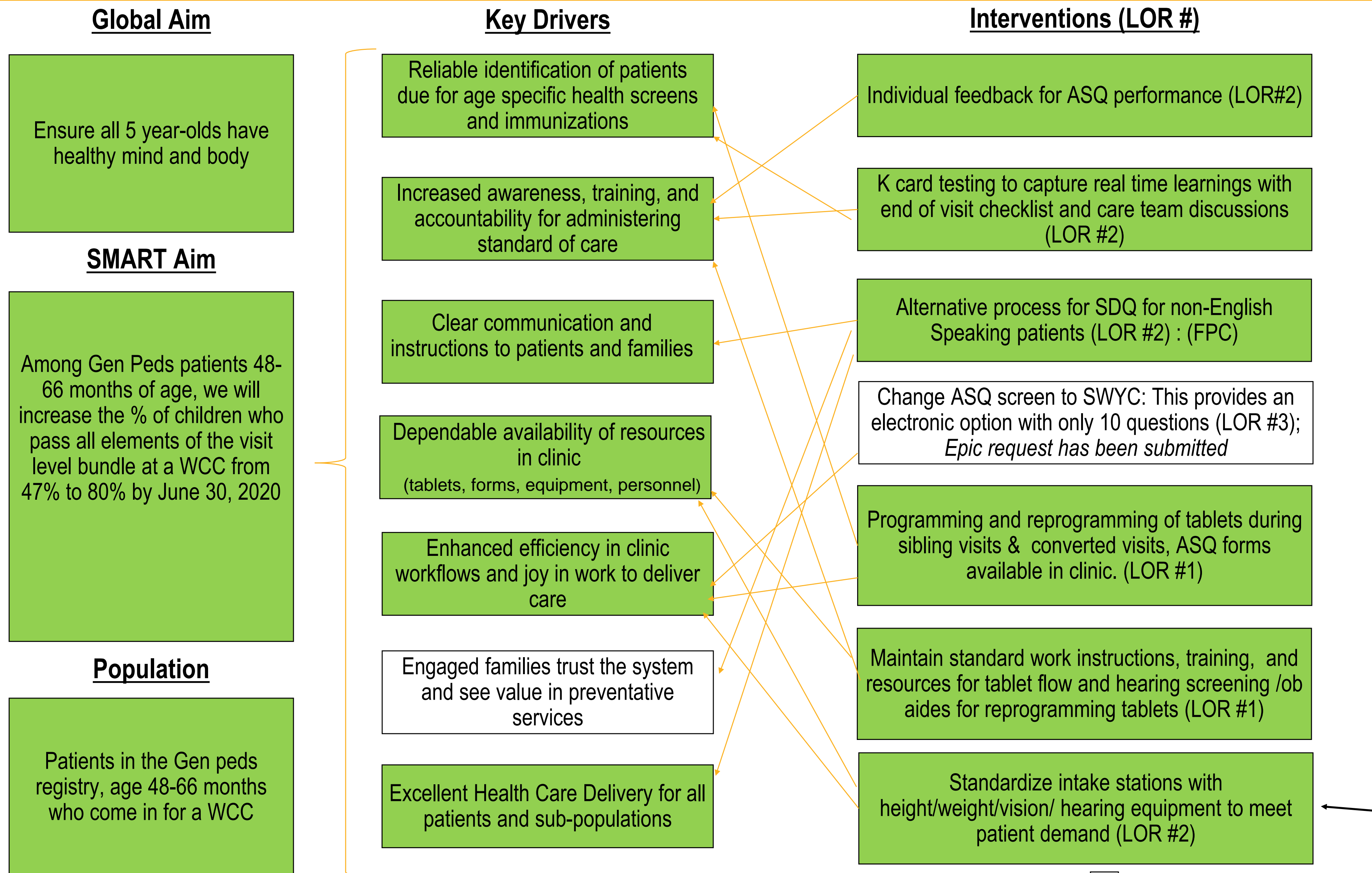
Vision: All Children Age 5: Healthy & Ready
for Kindergarten!



<Thrive @5 Visit Level > Key Driver Diagram (KDD)

Project Leader(s): Zeina Samaan, MD

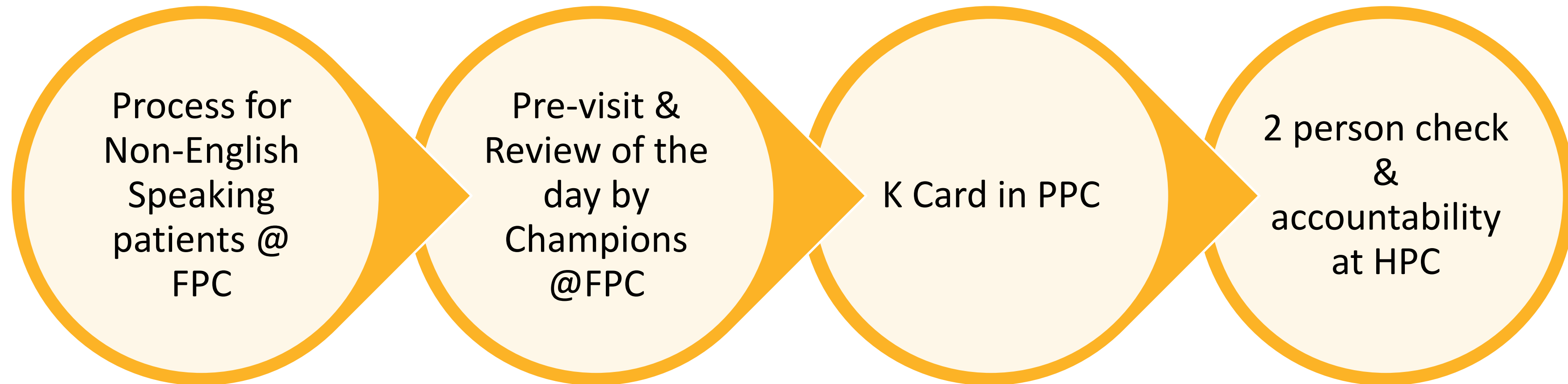
Revision Date: 09/6/2019 (v#2)



Potential intervention
 Active intervention
 Adopted/Abandoned intervention

Note: LOR # = Level of Reliability Number, e.g., LOR 1

LEARNING CYCLES

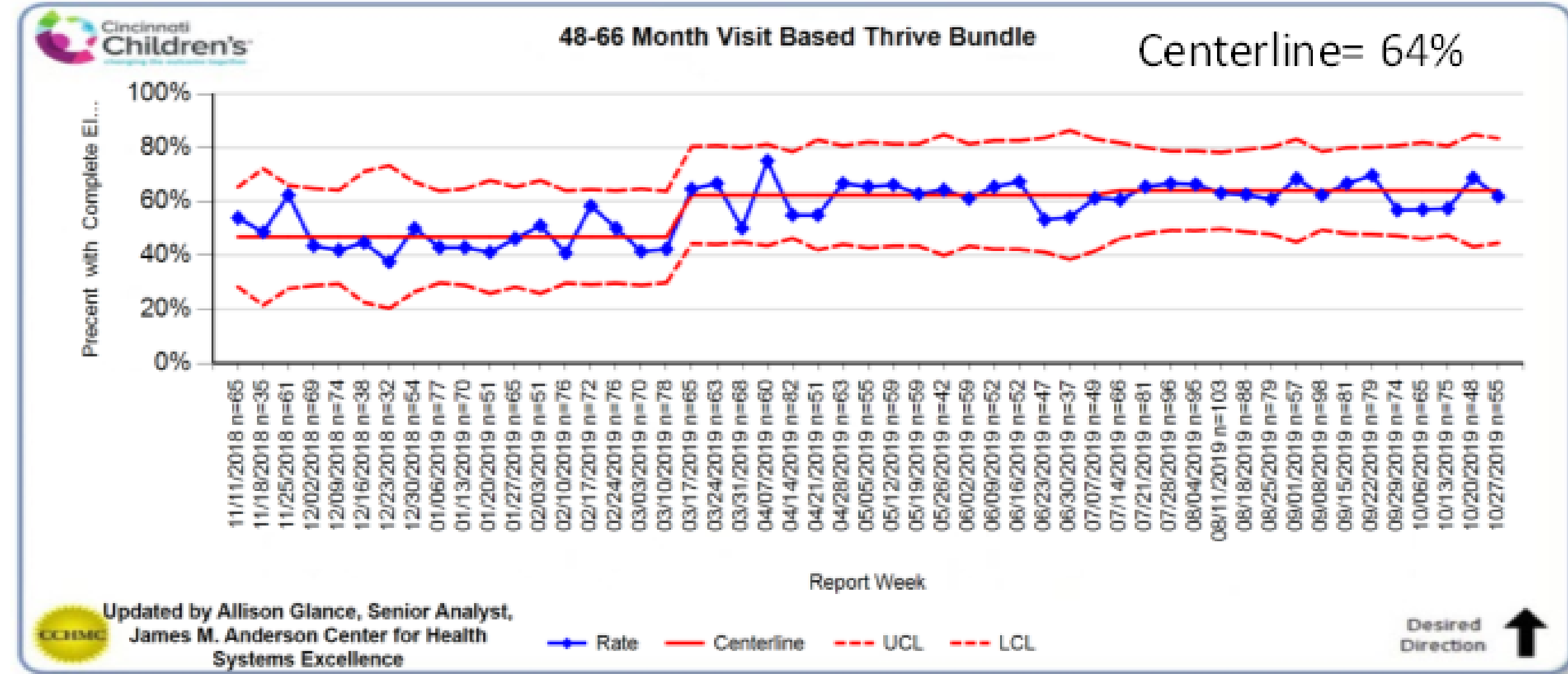


RESULTS



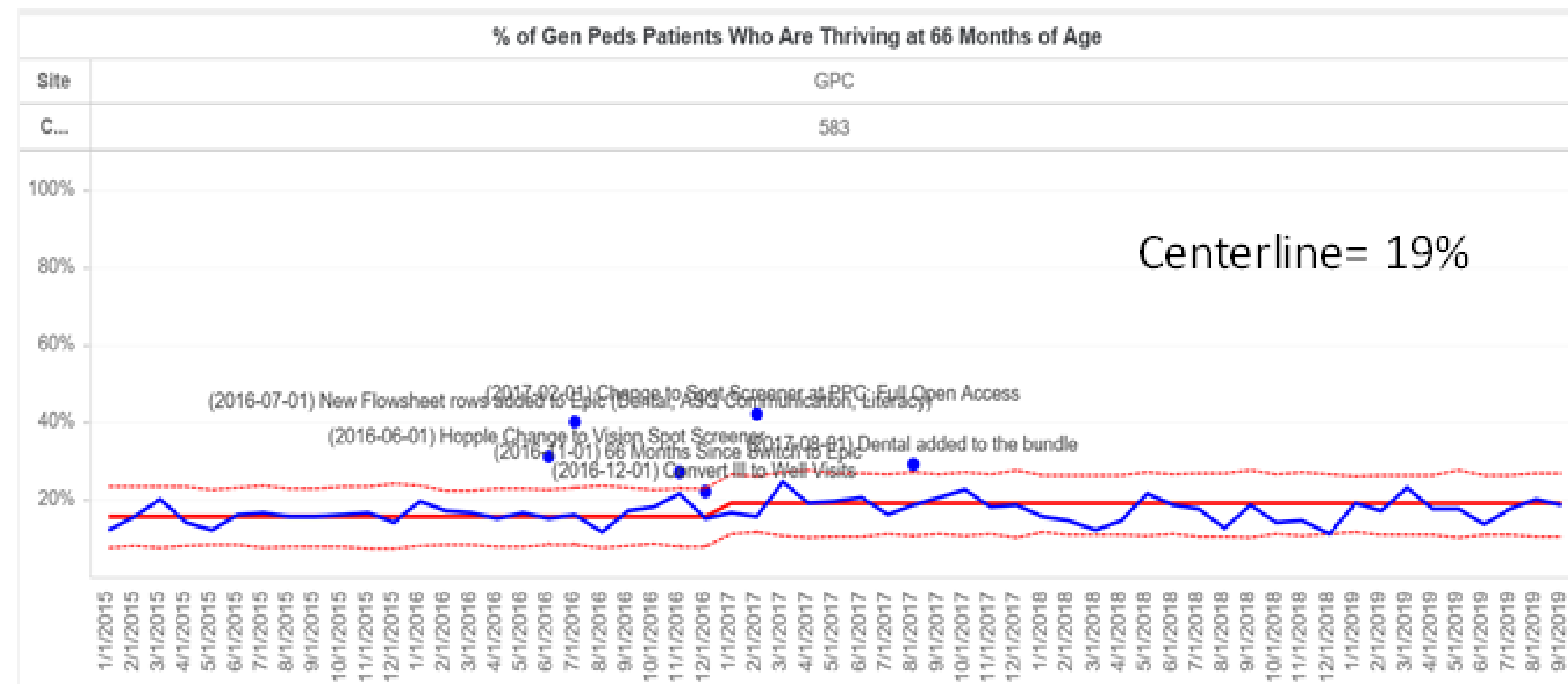
T@5 FY'20 Process Goal:

We will increase the % of Gen peds patients, age 48-66 months who have been screened/completed all elements of the Thrive @5 Visit Level Bundle (BMI, hearing, vision, ASQ, SDQ, dental pain, immunizations up to date or documented refusal) from 47% to 80%, by June 30, 2020.



T@5 FY'20 Outcome Goal:

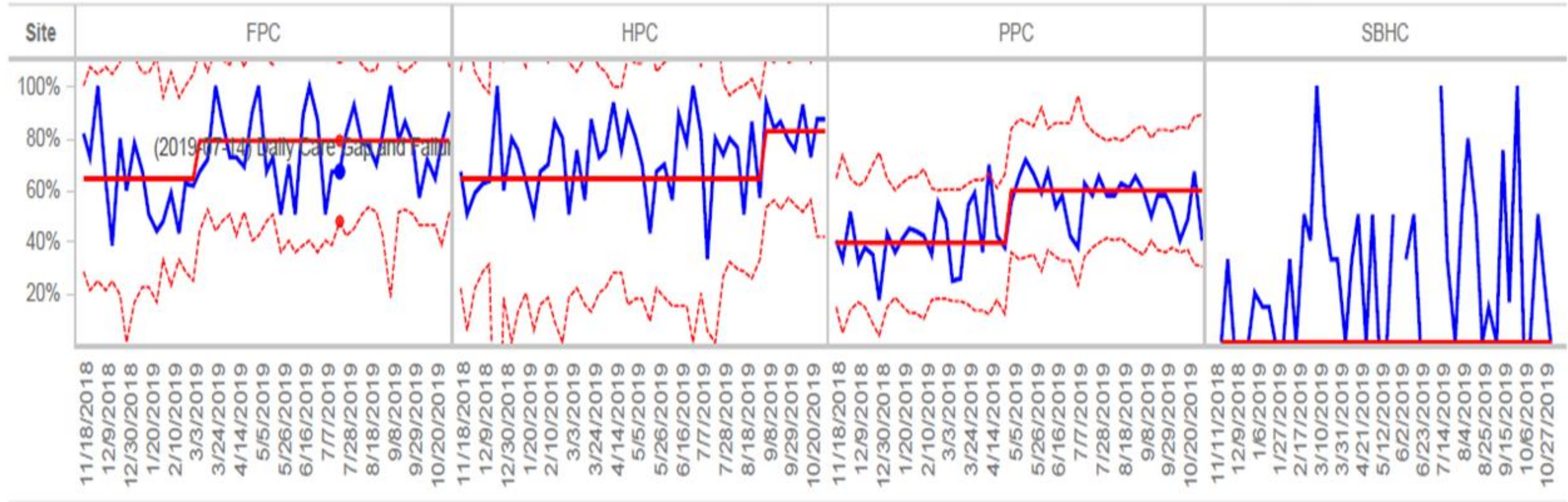
We will increase the % of Gen peds patients, 66 months of age who have passed all elements of the Thrive @5 Visit Level Bundle (BMI, hearing, vision, ASQ communication @4, SDQ, dental pain, immunizations) from 19-23% by June 30, 2020.



RESULTS- Small Multiples



% of Encounters for Gen Peds Patients 48-66 Months Old Where All Elements of the Thrive At Five Bundle Were Completed



MOST PROUD & WHY

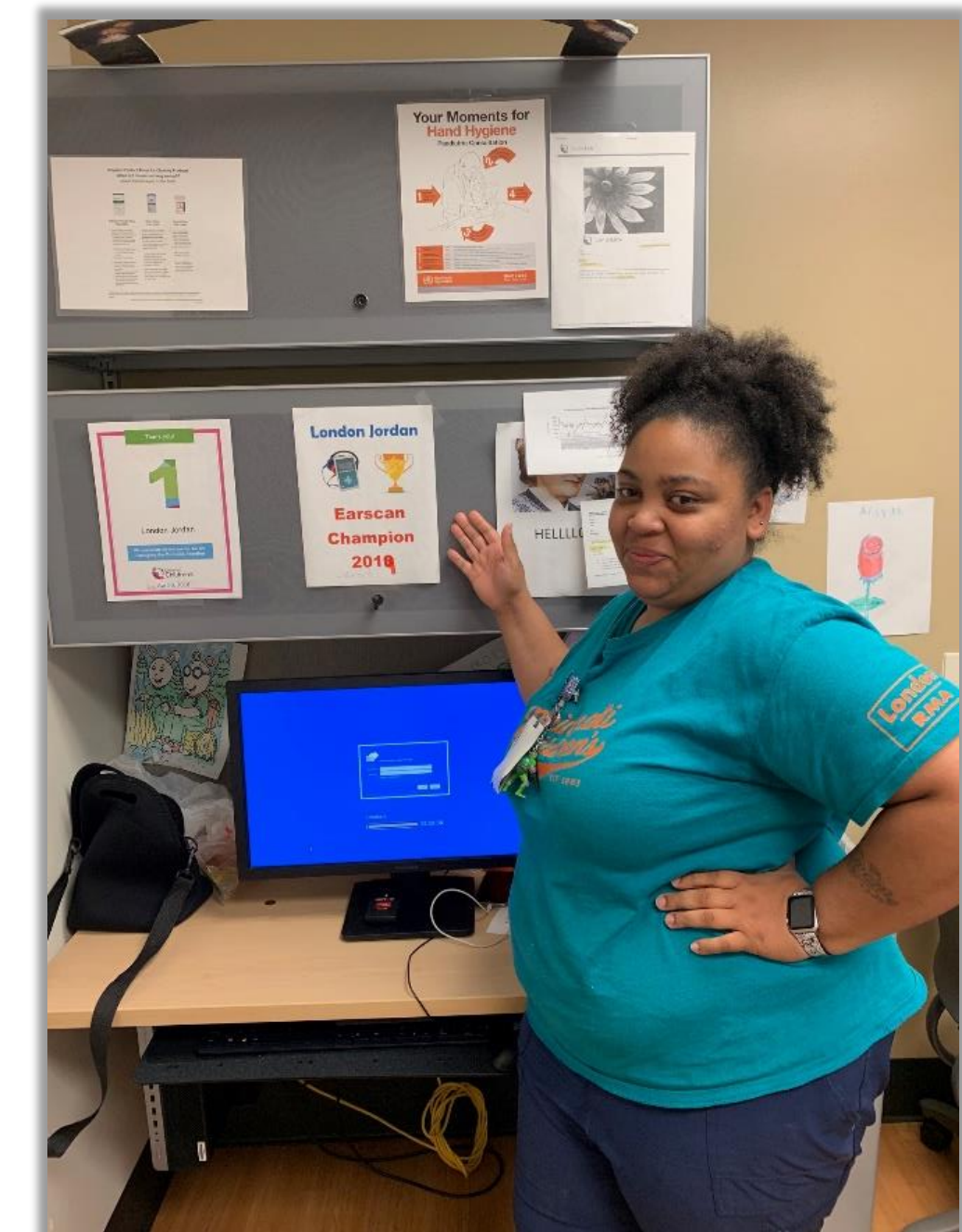
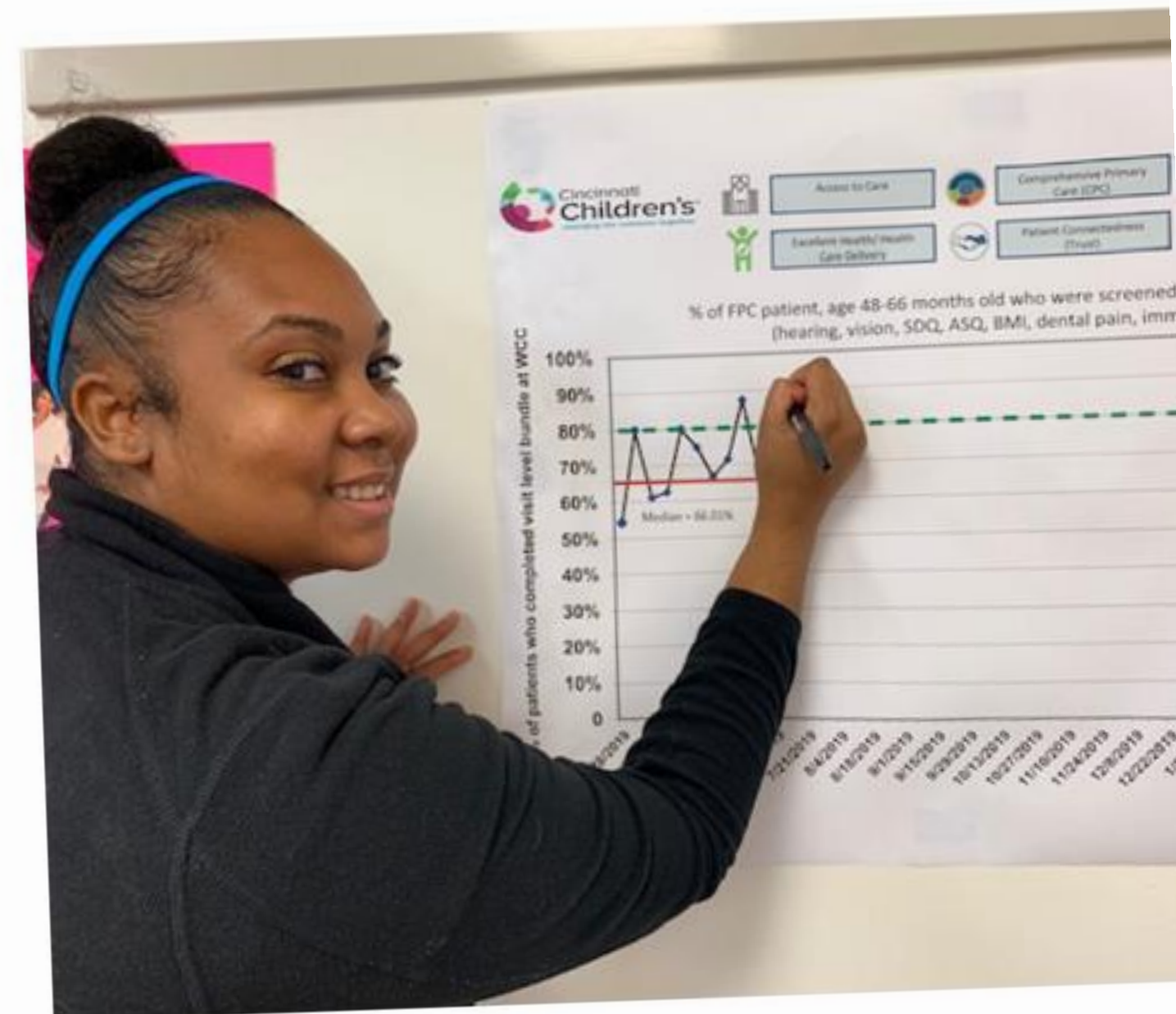
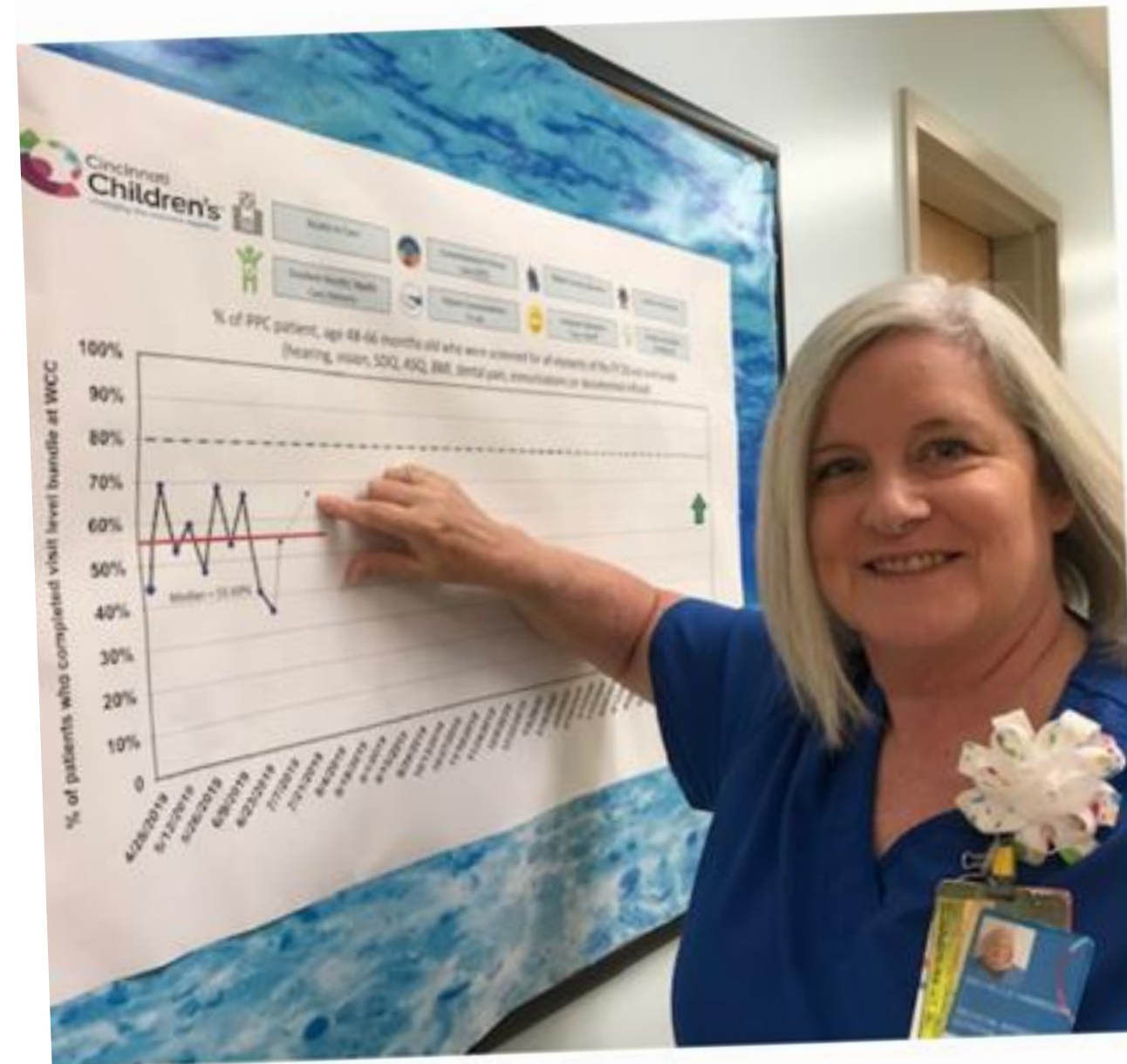


1.

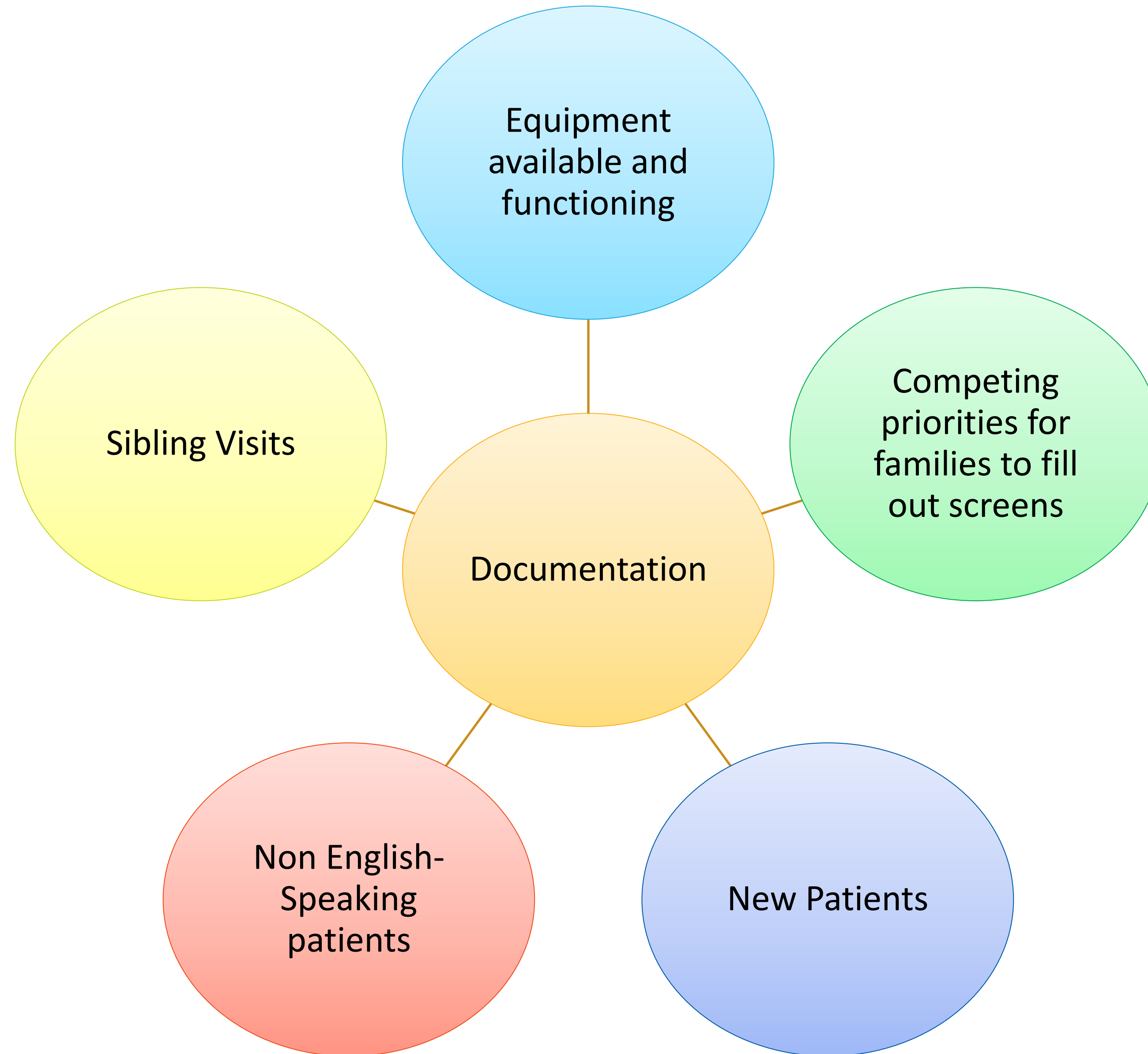
Front-line Champions Engagement at all sites!

2.

Improvements and center-line shifts at PPC, FPC, and HPC!



CHALLENGES



Team Members:



Zeina Samaan, MD

Zeina.Samaan@cchmc.org

La'Rissa Hines, MA

LaRissa.Hines@cchmc.org

Michelle Harrison, MA

Michelle.Harrison@cchmc.org

