# Thrive by Five Collaborative

# **CCHMC Pediatric Primary Care Center**



Establishing Dental
Home

### Team PPC





TEAM MEMBERS		
Last Name	First Name	Role
Fieglein	Deb	RN
Haering*	Amy	RN Manager
Harrison*	Michelle	MA
Kleiman	Julie	RN

<sup>\*</sup>Team Leaders

### **SMART AIM**

Increase the % of patients turning 27 months of age establishing a dental home from 19% to 25% by June 2019.



# Establishing Dental Home at CCHMC PPC Clinic Key Driver Diagram (KDD)



Project Leader(s): Amy Haering, RN, Michelle Harrison, MA

**Global Aim** 

Help Cincinnati's 66,000 children be the healthiest in the nation through strong community partnerships

#### **SMART Aim**

To increase the % of patients turning 27 months establishing a dental home from 19% to 25% by June 2019

#### **Population**

PPC Patients 12 – 27 months

**Key Drivers** 

**Available Dental Resource List** 

**Available Dental Providers** 

Educated and Informed Staff as to Appropriate Timing on Establishing a Dental Home

Educated and informed caregivers as to importance of Dental Health

Functional Dental Clinic in PPC

Legend

Potential intervention

Active intervention

Adopted/Abandoned intervention

Note: LOR # = Level of Reliability Number, e.g., LOR 1

**Interventions (LOR #)** 

Revision Date: 03/2018 (v2)

Network with and Develop List of Dental Providers / Resources (LOR #)

Just Do It: Develop Staff In-service on Dental Health WCC Assessment (LOR #)

Develop Patient/Family Education Materials and Celebrate Dental Awareness Month (Feb) (LOR #)

Create a "Dental Clinic" Day in PPC (LOR #)

Update and Implement 1 Year Old AVS Section on Dental Health (LOR #)

Establish presence in PPC Waiting Room to educate and distribute Dental Resource Guide (LOR #)

Create booth for Resource Guide, Toothbrushes, etc in PPC Waiting Room (LOR #)

Laminated "Tooth" or indicator to hang on Exam Room Door that flags "Dental Resources" needed (LOR #)

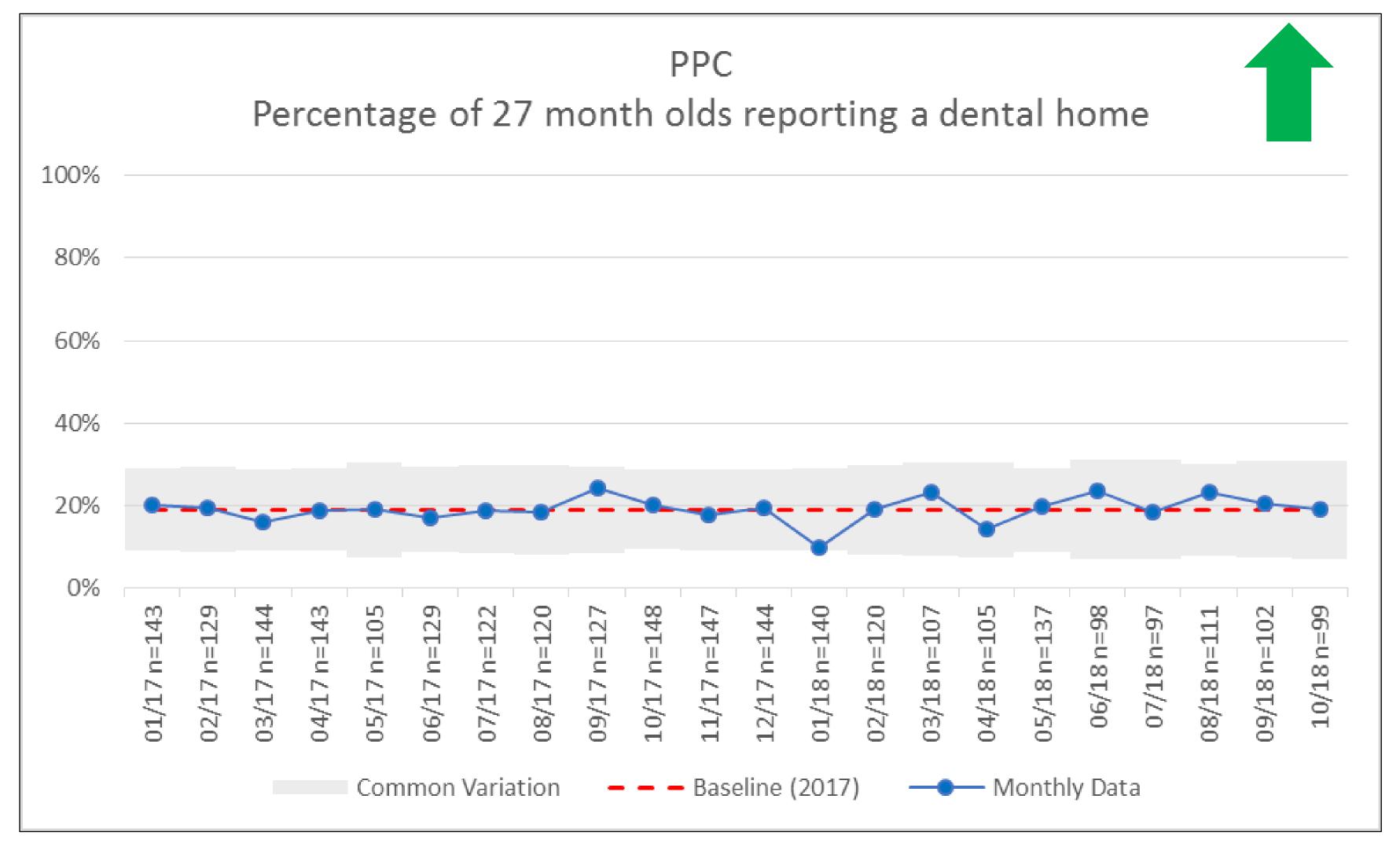
Establish presence with CHW at Avondale Food Pantry (LOR #)

Standardized education materials and signage in PPC Exam Rooms (LOR #)

Just Do It: Distribute goodie bags with toothbrush, paste and floss to each child at time of Dental Education (LOR #)

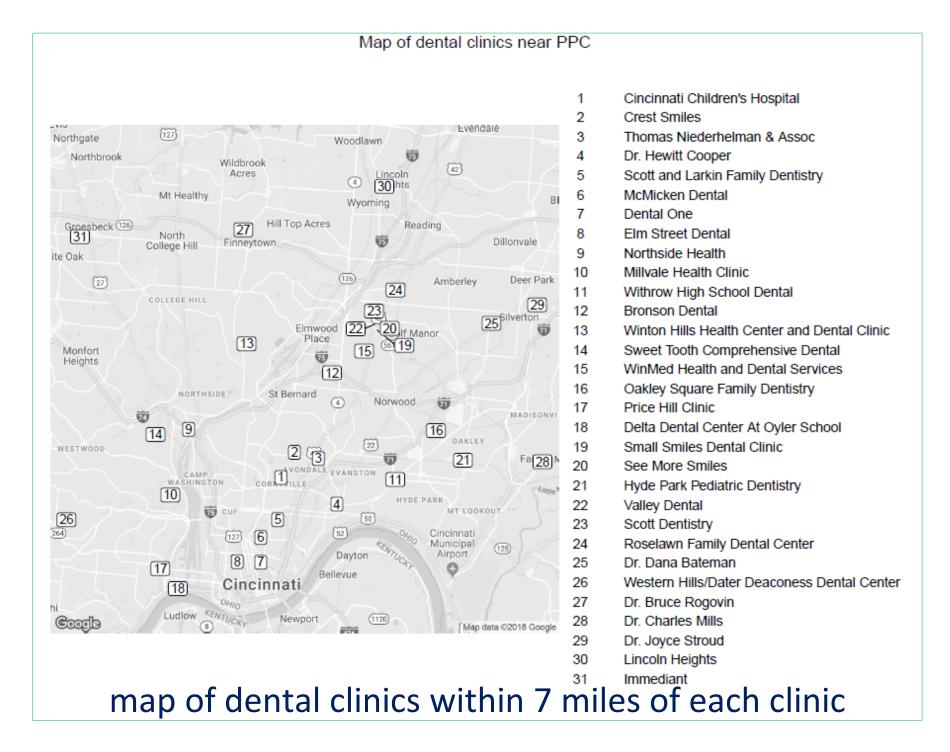
### Team PPC: Run Chart





# Dental Map + Resource Guide





#### LIST OF DENTAL CARE RESOURCES

across greater Cincinnati

Cincinnati Children's Hospital 3333 Burnet Ave Building C 5th Floor Cincinnati, OH 45229 513-636-4641

Cincinnati Children's Hospital 3050 Mack Road Cincinnati, OH 45014 513-636-6435

Roselawn Family Dental Center 7540 Reading Road Cincinnati, OH 45237 513-821-3118

Crest Smiles 612 Rockdale Road Cincinnati, OH 45229 513-352-4072 (infants and children)

Small Smiles Dental Clinic 1860 Seymour Drive Cincinnati, OH 45237 513-841-1000 (infants and children)

Dr. Dana Bateman 6526 Montgomery Road Cincinnati, OH 45213 513-351-7252 (infants and children) Dr. James Katz 752 Waycross Road #2 Cincinnati, OH 45240 513-851-2310

Valley Dental: Dr. Herbert Feingold 7125 Reading Road Cincinnati, OH 45237 513-631-2224 (4 & above)

Dr. Michael Minarchek 420 Plane Bethel Cincinnati, OH 45106 513-734-2029 (3 & above)

Scott Dentistry 1717 Section Road Cincinnati, OH 45237 513-734-2029

Sweet Tooth Comprehensive Dental 2310 Baltimore Avenue Cincinnati, OH 45225 513-541-559

UC Blue Ash Dental Hygiene Clinic 9555 Plainfield Cincinnati, OH 45236 513-745-5630 Millvale Health Clinic 2750 Beekman Cincinnati, OH 45225 513-352-3196

Price Hill Health Clinic 2136 W. 8th Street Cincinnati, OH 45204 513-357-2704

Withrow High School Dental 2520 Madison Road Cincinnati, OH 45208 513-363-9110

See More Smiles 1860 Seymour Drive Cincinnati, OH 45237 513-841-1000

Lincoln Heights 1201 Steffen Cincinnati, OH 45215 513-483-3088

Elm Street Dental 1525 Elm Street Cincinnati, OH 45202 513-352-2927

Dental Maps and a Dental Resource Guide have been created and distributed to each clinic team for use and feedback.

Our goal is to continue to build this community resource guide and maintain updates (e.g. office hours, ages accepted, etc.)

# What we are testing and learning...

### Our testing:

- ☐ At every 12 month visit, we will provide dental education and distribute this resource map/guide.
- ☐ We will assess for feasibility of this process and feedback from parents

### Our measures:

- ✓ We will measure this activity daily (for each child who should receive this education/guide, did they get it? (process measure)
  - BUILDING RELIABILITY
- ✓ We will huddle weekly in clinic to review our data and follow up on failures
  - PREOCCUPATION WITH FAILURE
- ✓ We will continue to ask the "Dental Home" question at subsequent visits (Has your child seen the dentist in the last 12 months?) (outcome measure)