



All Children Thrive Learning Session
Tuesday, May 14, 2019
Sharonville Convention Center
11355 Chester Rd, Cincinnati, OH 45246

The **vision** of the *All Children Thrive Learning Network* is to help ensure Cincinnati's 66,000 children are the healthiest in the nation through strong community partnerships.

Our **mission** is to bring community members - children, families, community and civic leaders, educators, social service providers, faith leaders, health care providers, researchers and others – together to collaborate, learn, formulate and answer questions, encourage discovery and implement findings to co-create an environment where children thrive.

Learning Session Objectives

1. **Connected:** Continue to build new connections and network across the ACT Network to solve problems, to help further our goal of Cincinnati's children being the healthiest in the nation.
2. **Strengthened:** Build new Quality Improvement skills or strengthen existing skills to achieve our ACT Network goals.
3. **Proud:** Improvement teams showcase their learning's and improvements for spread across the ACT Network and celebrate successes.
4. **Committed:** Plan your team's next 6 months of action to move towards achieving the ACT Network goals: "I am celebrating my 1st Birthday", "Sickness isn't getting in the way of my play", "I am ready to succeed in school", and "We are awesome readers".



LEARNING SESSION AGENDA

8:30am – 9:30am	Registration & Breakfast Main Lobby Area
9:30am – 9:45am	Welcome & Opening Address <i>Michelle Hopkins</i> Northern Lights Ballroom
9:45am – 9:50am	Ignite Talk <i>Angel Causby</i> Northern Lights Ballroom
9:50am – 10:10am	Pride of the Network Address <i>Rob Kahn</i> Northern Lights Ballroom
10:10am – 11:10am	Joint Session: Mapping the Journey of the Child <i>Mona Mansour</i> Northern Lights Ballroom
11:10am – 11:20am	Break
11:20am – 12:20pm	Storyboards Walk <i>John Morehous</i> Rooms 201, 202, 203, 204
12:20pm – 1:20pm	Lunch Northern Lights Ballroom
1:20pm – 1:50pm	Keynote Address <i>Dr. Victor Garcia</i> Northern Lights Ballroom
1:50pm – 2:00pm	Transition to Concurrent Quality Improvement Breakout Sessions
2:00pm – 3:15pm	Want to QI? Now You Can! <i>Carley Riley, Connie Stewart, Nora Buzek & Cyndi White</i> Rooms 104, 105
	Failure Can Be Your Friend – Learning from Failures to Improve a Process <i>Andy Beck, Chris Alexander</i> Rooms 109, 110
	Taking Stuff Off Your Plate – A Method for Finding More Time in Your Day <i>Melody Siska, Mindy Corcoran, Tony Spitznagel</i> Room 111
3:15pm	Learning Session Ends – Thank You!



LEARNING SESSION QUALITY IMPROVEMENT SESSION DESCRIPTIONS

Joint Session: Mapping the Journey of the Child

A journey map shows the experience of a user by showing their different interactions with a service or experience. Journey maps are simple tools that help us better understand a person's services or experiences. Participants will collectively build a journey map for a family or child to show the major interactions they may have during a specific period in a child's life. This map will not only help participants see this journey through a family's eyes, but will visualize the many roles and players that surround and support a family.

Quality Improvement Breakout Sessions

Want to QI? Now You Can!

The Institute for Healthcare Improvement's (IHI) Model for Improvement uses a framework that highlights new ideas and rapid-cycle testing to better understand your system and what changes will lead to improvements.

In this session, we will:

- Introduce the Model for Quality Improvement (QI) used by The All Children Thrive Network and share the six QI Process Steps in the Model
- Describe QI tools and demonstrate how the tools are used in our improvement work
- Let's Practice! Apply your QI knowledge with an exercise using QI tools

Failure Can Be Your Friend – Learning from Failures to Improve a Process

What do you do when you are faced with a broken or ineffective process? How can we learn from failures to improve that process in a systematic way?

By attending this session, you will:

- Learn about an improvement tool called sFMEA and understand how it fits into the process improvement roadmap
- Practice using it to methodically detect problem areas in a process, identify interventions for testing and how it can be a contingency tool for mitigation of problems.

Taking Stuff Off Your Plate – A Method for Finding More Time in Your Day

By attending this session, you will:

- Learn the Lean Method to address 7 + 1 Deadly Wastes and hear practical examples where these methods are being tested
- Start your own test to free up time to focus on what matters most in your day



**PRE-LEARNING SESSION
IMPROVEMENT TEAM MEETINGS**

7:30am – 8:00am

**Early Registration & Early Breakfast
Main Lobby Area**

8:00am – 9:15am

**Cincinnati Public Schools
My Tomorrow
Room 104**

**Cincinnati Public Schools
PBIS Social Workers
Room 105**

**Cradle Cincinnati Learning Collaborative
Rooms 101,102,103**

**In Home Team
Rooms 109, 110**

**Thrive At Five Learning Collaborative
Room 111**

9:15am – 9:30am

Transition to Northern Lights Ballroom

9:30am

**Learning Session Begins!
Northern Lights Ballroom**



**LEARNING SESSION
PARENT PARTNERS' AGENDA**

8:30am – 9:30am	Registration & Breakfast Main Lobby Area
9:30am – 9:45am	Welcome & Opening Address <i>Michelle Hopkins</i> Northern Lights Ballroom
9:45am – 9:50am	Ignite Talk <i>Angel Causby</i> Northern Lights Ballroom
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1:50pm – 2:00pm	Parent Partners Check Out Rooms 107,108

